

# Traxxas Lifetime Electronics Warranty

### Use this form after the expiration of the 30-day warranty.

Call us first! Before you begin the process of obtaining warranty or repair service, please call us at 1-888-TRAXXAS and speak with one of our friendly and knowledgeable support technicians. Often a product might appear defective, or to malfunction, only because it is being used improperly or requires a simple adjustment. One phone call to our experienced support staff just might get you back running quickly and easily! After the expiration date of the warranty period, Traxxas will repair electronic components at a fixed rate (see chart below) plus \$5.00 U.S. for shipping and handling. The electronic products covered by this extended service plan include electronic speed controls, transmitters, receivers, servos, and battery chargers. Brushed motors and mechanical speed controls are not covered. Other mechanical repairs will be estimated separately. The covered repairs are limited to non-mechanical components that have NOT been subjected to abuse, misuse, or neglect. Products damaged by intentional abuse, misuse, or neglect, may be subject to additional charges.

Please complete and enclose with payment and product.

Address State / Province Zip / Country Code City Daytime Phone (very important) ( E-mail (\*required for international orders Please Describe the Problem Visa ☐ Mastercard Discover ☐ American Express Name As It Appears On Credit Card **Credit Card Number Credit Card Expiration Date** Printed Name on Credit Card Cardholder's Signature Your signature authorizes Traxxas to service your product as requested and charge your credit card. Please print the name exactly as it appears on the card. Please note: Traxxas charges applicable sales tax for items subject to tax Amount checked will be charged to your credit card. Shipping/Handling Power Systems Warranty Charge **Total Charges** (domestic) Mamba Monster Extreme ESC (XO-1) \$120.00 \$5.00 \$125.00 Traxxas Big Block Motor (XO-1) \$125.00 \$5.00 \$130.00 #3010X - Nautica Waterproof ESC \$15.00 \$5.00 \$20.00 #3016 - XL-10 ESC \$30.00 \$5.00 \$35.00 #3018, 3018R, 3018X - XL-5 ESC \$20.00 \$5.00 \$25.00 #3019. 3019R - EVX-2 ESC \$45.00 \$5.00 \$50.00 #3020 - EVX-2 Marine ESC \$45.00 \$5.00 \$50.00 #3024, 3024R - XL-2.5 ESC \$20.00 \$5.00 \$25.00 #3025 - XL-5 HV Waterproof ESC \$25.00 \$30.00 \$5.00 #3351R - VXL 3500 Motor \$40.00 \$5.00 \$45.00 #3355R - VXL-3s Waterproof ESC \$50.00 \$5.00 \$55.00 #3371 - VXL 380 Motor \$45.00 \$40.00 \$5.00 #3375 - VXL-3m Waterproof ESC \$40.00 \$5.00 \$45.00 #3381X - Velineon 540XL Marine Motor \$70.00 \$5.00 \$75.00 #3385X - VXL-6s Marine ESC \$80.00 \$5.00 \$85.00 #3461 - Velineon 540XL Motor, 2400Kv \$55.00 \$5.00 \$60.00 #3465 - VXL-4s Waterproof ESC \$60.00 \$5.00 \$65.00 #3481 - 2200Kv Motor \$5.00 \$65.00 \$70.00 #3485 - VXL-6s Waterproof ESC \$5.00 \$70.00 \$75.00 #3491 - Velineon 1200XL Motor \$110.00 \$5.00 \$115.00 #3496 - VXL-8s Waterproof ESC \$115.00 \$110.00 \$5.00 #6590 - High-Voltage Power Amplifier \$20.00 \$5.00 \$25.00 Shipping/Handling Radio Systems Warranty Charge **Total Charges** (domestic) TQ Transmitters \$25.00 \$5.00 \$30.00 \$25.00 #6516, 6517 - TO 2,4GHz Transmitter \$20.00 \$5.00 #6518, 6533 - TQi Receiver \$20.00 \$5.00 \$25.00 #6519 - TO Receiver \$15.00 \$5.00 \$20.00 #6528, 6529, 6530 - TQi Transmitters \$40.00 \$5.00 \$45.00 #6553X - Telemetry Expander & GPS Module 2.0 \$45.00 \$5.00 \$50.00 #6550X - Telemetry Expander 2.0 \$15.00 \$5.00 \$20.00 #6551X - Telemetry GPS Module 2.0 \$30.00 \$5.00 \$35.00 #6511 - Traxxas Link™ Wireless Module \$15.00 \$5.00 \$20.00 #2260 - BEC assembly \$15.00 \$5.00 \$20.00 #2262 - BEC, complete w/receiver box & seals \$15.00 \$5.00 \$20.00 Shipping/Handling Warranty Charge **Total Charges** (domestic) #2085X - X-Maxx Metal Gear Waterproof Servo \$40.00 \$5.00 \$45.00 #2085 - X-Maxx Waterproof Servo \$35.00 \$5.00 \$40.00 #2090 - Maxx Waterproof Servo \$5.00 \$35.00 \$30.00 #2255 - 400 High-Torque Brushless Servo \$50.00 \$5.00 \$55.00 #2250 - 330 High-Torque Coreless Servo \$40.00 \$5.00 \$45.00 #2065X, 2075R, 2075X, 2080X Metal Gear Servos \$20.00 \$5.00 \$25.00

\$15.00

\$5.00

\$20.00

Validation #

Prices and part numbers are subject to change without notice. Contact Traxxas Technical Support for warranty details and charges on electronic parts not listed. Go to Traxxas.com/support for the latest

information.

## \*International Orders:

International orders must be paid by credit card (MasterCard, Visa, American Express or Discover). Outside of the continental U.S., shipping charges are higher. Call or fax us for an estimate of the shipping charges to be returned to you via e-mail (e-mail address required). For faster service, you may authorize Traxxas to add freight charges to your order without approval (initial the following box).

I authorize Traxxas to add the international freight charges to my order without a prior estimate and approval.

\*All prices are U.S. dollars. Terms and conditions subject to change.

### Return Procedure:

The electronic component being returned for repair should be removed from the vehicle and returned to Traxxas, along with:

- 1. Full payment in the form of a credit card number (Visa, MasterCard, Discover or American Express) or money order (including shipping and handling).
- 2. Completed Lifetime Electronics Warranty form.

Do not send the entire model, only the damaged component. Remove all batteries. The package shipped to Traxxas should be insured to cover the value of a new replacement.

Traxxas cannot be responsible for items lost in transit to Traxxas.

Traxxas 6250 Traxxas Way McKinney, TX 75070 Phone: 972-549-3000, Toll Free in the U.S.: 1-888-TRAXXAS

Fax: 972-549-3011 E-mail: support@Traxxas.com